



WARRANTY

- a) Products manufactured by ReMaTek** – All products manufactured by ReMaTek are guaranteed against defects in workmanship or materials. They are built according to the customer's specifications. Every product manufactured by ReMaTek is guaranteed under the presents for a period of ninety (90) days from the shipping of the product. The liability of ReMaTek in regard to any breach of warranty under the presents is restricted to repairing or replacing, as the case may be, at the manufacturer's option, defective materials, the shipping of which being in all cases attended to by the customer, unless ReMaTek decides instead to send a representative on the premises at its own expense to take the necessary remedial action. The replacement parts or components may differ from the original parts or components, provided however that their installation allows for obtaining a proper rate of return from the product in question and that no other part or component of this product is defective.

THIS WARRANTY DOES NOT APPLY IN CASES WHERE THE DEFECT OF THE PRODUCT IS CAUSED BY AN EXCESSIVE OR ABNORMAL USE OF SUCH PRODUCT. REMATEK CANNOT UNDER ANY CIRCUMSTANCES BE HELD RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO PERSONAL INJURIES, PROPERTY DAMAGE OR LOSS OF PROFIT. SINCE REMATEK CANNOT EXERCISE CONTROL OVER THE OPERATING CONDITIONS OF A PRODUCT, IT IS MOREOVER AGREED THAT NO EXPRESS OR IMPLIED WARRANTY COVERS THE PURCHASE FROM THE SUPPLIER OF A PRODUCT THAT THE PURCHASER INTENDS TO USE BEYOND THE PERFORMANCE STANDARDS ESTABLISHED FOR SUCH PRODUCT. UNLESS OTHERWISE PROVIDED FOR UNDER THE PRESENTS NO OTHER EXPRESS OR IMPLIED WARRANTY APPLIES. THE AFOREMENTIONED WARRANTY AND LIABILITY LIMITATIONS CANNOT BE ALTERED OTHER THAN BY A WRITTEN AMENDMENT TO THIS AGREEMENT.

- b) Return** – In the event a product has to be returned to ReMaTek the customer must first obtain a returned material authorization (RMA) from ReMaTek's customer service. The number of this authorization must be written on the shipping container. An RMA is not an acknowledgement of defect. The product shall be inspected upon receipt and a report shall be sent shortly after to the customer regarding the cause and the necessary repairs.