

GENERAL CONDITIONS

The following general conditions apply to any product purchased from ReMaTek.

- a) Order** – The receipt of an order shall lead to the acceptance of the general conditions that form the entirety of the contract between ReMaTek and the Purchaser in regard to the product purchased. Orders must be sent, confirmed in writing and forwarded by mail, fax machine or email. A confirmation copy shall be sent to the Purchaser by email or fax machine within 48 hours following the receipt of the order.
- b) Price** – The price of the product must appear on the order and must correspond to the quotation submitted by ReMaTek. Shipping cost, taxes and brokerage fees, if applicable, are extra, unless otherwise specified on the quotation.
- c) Cancellation** – Any order in process may be cancelled if the Purchaser agrees to pay the expenses incurred by ReMaTek at that point. A new quotation shall be submitted by ReMaTek for cancellation charges and a revised order shall be sent to ReMaTek by the Purchaser.
- d) Delivery** – ReMaTek shall ship the product as per the shipping instructions specified on the Purchaser's order. Shipping costs shall be paid by the Purchaser. ReMaTek shall ship the product on the stated date upon confirmation of the order. ReMaTek must have a written purchase order before shipping the product. There can be no shipping of the product without a written purchase order.
- e) Payment** – The invoice must be paid no later than thirty (30) days of the shipping date. A monthly interest of 1% of the total balance is applicable to all pending invoices.